
Cancellation Policy

- A. Within the validity of your plan:
Clients can reschedule their appointment **24 hrs** before the allotted time.
OR
Clients can ask for a refund for the booked appointment within the validity of the Plan
*Refund is not applicable for recurring plans
- B. Expired Validity of Plan: NA
- C. Counselor Unavailability/Emergency: In case of dire emergency if the counselor is not available but the client is available at the appointed booked time.
A. We can Re-Schedule the Session
OR
B. Assign the client to another counselor as per the Client's Request
OR
C. A refund will be initiated for that particular Single Session and Package Session Plans to the Client.